

Distributors for:



moto-heaven sells accessory products on wholesale terms only to legitimate powersport industry businesses with a valid retail business license. All applicants must provide a completed Dealer Application and copies of the required documents listed within this application to be eligible to purchase from us under wholesale terms.

GENERAL INFORMATION

Company name _____

DBA If Different _____

Address _____ City _____ State _____ Zip _____

Phone _____ Fax _____

Website _____ Email _____

Owner(s), Officers, Partners (names & titles) _____

Authorized Purchasers _____

Bookkeeping _____

Federal Tax ID or Social Security number _____

Type of Business _____ Business License # _____ (include copy)

Date Business Established _____ Resale Certificate # _____ (include copy)

Current methods of sale (i.e. Retail Store, Trackside, Website, etc.) _____

Brands of apparel you currently sell _____

TRADE REFERENCES

Bus. Name _____ Contact _____ Phone _____

Bus. Name _____ Contact _____ Phone _____

Bus. Name _____ Contact _____ Phone _____

CREDIT CARD information for charge payment

CC # _____

Exp. date _____ Security Code _____

Name on Card _____ Signature _____

I represent that the above information is true and is given to induce *moto-heaven* to extend credit to the applicant. My company and I authorize *moto-heaven* to make such credit investigation as *moto-heaven* sees fit, including contacting the above trade references and banks and obtaining credit reports. My company and I authorize all trade references, banks, and credit reporting agencies to disclose to *moto-heaven* any and all information concerning the financial and credit history of my company and myself.

I have read the terms, conditions, and personal guarantee stated below and agree to all of these terms and conditions.

Authorized Signature(s) _____

Printed Name(s) _____

Title(s) _____ Date _____

Toll Free Order Line 1-877-416-0969 Local Phone / Fax (814) 489-3379

PO Box 269 15 Harmon St. Sugar Grove, PA 16350-0269

www.moto-heaven.com email = info@moto-heaven.com

GENERAL TERMS AND CONDITIONS AND PERSONAL GUARANTEE

- ORDERING** Orders may be place by phone, FAX or E-Mail. Within the continental United States, the Toll Free number may be used. All international orders can be placed by calling or faxing our local number or by E-Mail to **info@moto-heaven.com**. To eliminate error, be sure to Include Part Numbers, Description and colors when ordering along with dealer name and number.
- PRICING** All prices F.O.B. *moto-heaven* warehouse. We anticipate our prices will be good for one year. However, we do reserve the right to change prices at any time without notice. The current price guide indicates a suggested retail list price that should be adhered to. Advertised pricing must be that of suggested retail unless prior written authorization is obtained.
- PAYMENT** All Dealer Orders will be shipped COD within the continental US unless you are paying with M/C, Visa, or Discover. On COD shipments each carton will be charged the standard COD Fee, as this is the way the carrier bills us. NO Exceptions. Payment must be made by company check, Cashiers Check or Money Order. Personal checks will not be accepted. UPS or FedEx will no longer accept cash. Checks returned for any reason will be charged a \$50 Bad Check Fee and will cause the Dealership to be placed on COD cashiers check or Money Order basis until the returned check is cleared and the account has been re-evaluated. Any account turned over for collection, for any reason, will result in additional collection fee of 40% plus all legal costs. Any outstanding bills not paid by the stated due date will be considered past due. A service fee of 2% per week will be added to all past due amounts.
- SHIPPING** Every effort will be made to ship orders the same day they are received. All shipments will be made USPS Priority, unless another method is specified at the time of order.
- MINIMUM ORDER** *moto-heaven* has no minimum order, however, orders/shipments less than \$100.00 is subject to a \$5.00 handling charge.
- DAMAGE CLAIMS** All orders are carefully inspected, packed, and shipped in good condition. Title of the merchandise transfers to the customer upon delivery to the carrier. The carrier has full responsibility for the merchandise from the time of pick-up at *moto-heaven* until delivery to you. All claims for loss or damage must be made with the carrier immediately. It is important that you save the original packaging on a damage claim for inspection as in some cases damage may be concealed and no physical damage may appear to the exterior of the carton.
- BACKORDERS** You will be informed of any backorders at the time of order or the time of shipping. You will have the option of keeping the item(s) on backorder or canceling them. All backordered items will be shipped immediately upon receipt.

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- REFUSED ORDERS** Dealers will be responsible for all freight and COD charges as well as a restocking fee of **20%** on all refused orders.
- RETURNS** Merchandise may not be returned for any reason for credit or exchange without prior approval. To obtain a return Authorization Number contact ***moto-heaven***. An RA Request form will be faxed or mailed to you to complete your request. Be sure to complete all information completely, including part number you wish to return and reason for return, attach a copy of the original invoice and return request to ***moto-heaven***. ***moto-heaven*** will respond to your request within 24 hours, with a return authorization number. This RA Number must appear on the outside of the return or the box will be refused. **There will be a 20% minimum restock fee charged on all custom ordered items. Returns will be a credit issued to your account, to be applied toward future purchases, or the merchandise may be exchange or replaced at *moto-heaven's* option.** All products must be returned in original packaging and in new saleable condition for full credit. Parts are subject to repair cost if necessary.
- WARRANTY** All ***moto-heaven*** accessories are backed by a 90-day warranty against defects in material or workmanship from the date of sale (except electrical parts which carry no warranty). All ***XES*** products carry a One Year warranty against defects in material and workmanship. Any item judged to be defective would be repaired or replaced promptly upon receipt for inspection at ***moto-heaven***. We will not be responsible for any labor charges in connection with any defective product. Normal wear, abuse or modification cannot be considered for warranty expressed or implied as to non exclusive products distributed by us, including without limitation warranties or merchantability and fitness for a particular purpose. We will however, pass on all warranties by the manufacturer, who has sole responsibility for performing such warranties.
- GUARANTEE** If the credit customer is a Corporation, then those signing this application, whether signing as an officer or not, personally guarantee payment for all items purchased on credit by the corporation.

What to include with your Application:

- Copy of Business License or Zoning Permit.**
- Copy of State Resale Certificate or Resale License.**
- Copy of Print Ad or Yellow Page Listing/Ad**

Additional items for Distributors and Independent Reps:

- List of all products currently handled in a distributor capacity or representing.**
- List of all dealers currently distributing to or supplying.**
- Geographic region interested in handling and a list of dealers in this region.**

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